



GUIDE TO : WHAT TO DO IF YOU HAVE ROOT PROBLEMS IN YOUR SEWER SERVICE

Signs of future service line trouble:

- Water appearing in the floor drain, showers or tubs when doing laundry or using the dishwasher.
- Slow draining sinks or showers.

If the sewer cleaning company says your sewer does need repaired or replaced:

- Call SVSD first, we will review the video and advise you on the different options.
- Get at least two written estimates. Ask for total cost, don't accept an hourly quote.
- Consider replacing or lining the entire pipe. If it broke this time it will probably happen again. Often you can replace the whole line for just a little more money than the repair.
- Make sure the company has a license with us and that they get the permits to do the work.
- You may qualify for financial assistance through Weld County.

If you live in the older part of Tri-Area there is a chance of having roots in your sewer service. This is especially true in sewer lines constructed with clay tile pipe. **The sewer line from the house to the main is the responsibility of the property owner.**

Over time roots will plug the line and if left untreated will cause the line to break. If you have this problem or think you might, SVSD now has a product available that may help.

Rootx is designed to remove the roots from your service without harming the trees or shrubs. If used properly it should control roots for up to a year. It won't fix your service line but may prolong its life and prevent costly backups and cleaning bills. SVSD now sells Rootx at a reduced rate of \$10.00 per application.

If you are interested in this program, please contact SVSD at 303 776-9570 for information or stop by the office at 11307 Business Park Circle, Firestone to purchase the product.



IF YOUR SEWER LINE DOES BACK UP:

- ◇ In most cases it will not be completely plugged. If you are careful and do not run the washing machine, dishwasher or take a bath you can probably get along for a few days. Don't panic!
- ◇ Call SVSD first, we will verify that the problem is in your service and will advise you on what to do next.
- ◇ We recommend that you call at least 2 different companies for estimates. They are listed under Plumbing, Drain Cleaners in the phone book. Ask what services they provide and about their guaranty.

They should provide:

- Sewer snake or pressurized water.
- Camera/video the line and provide a copy (optional).
- What are their rates?
⇒ Regular/trip time/overtime.
- Are they insured or bonded.
- Free estimates for repairs if they are needed.

When they come out to inspect your service make sure they don't leave any parts of the equipment in your service lateral. For example in the picture above part of the sewer snake broke off and is currently stuck in the service.

Unless water is standing in your basement or crawl space you have time, don't take the first estimate and don't worry about a few hours. If you are careful using the drain you probably can make it a few days, but it will get worse not better.

